

MALLARD LAKE REFLECTIONS

livesmart

WWW.MALLARDLAKEAPTS.COM

MALLARD LAKE
APARTMENTS

■ JUNE 1, 2011 ■ ISSUE 6, VOLUME 4 ■

YOUR FRIENDLY STAFF AT MALLARD LAKE

Leasing Team: Shelly, Jackie, Kelly B, Kelly G & Sudarsana

Maintenance Team: Kevin, Jim, Adam, Andrew, Helena, Marek & Miguel

OFFICE HOURS

M - W: 10:00am - 7:00 pm
Th - F: 9:00am - 5:00pm
Sat: 10:00am - 5:00pm
Sun: 12:00pm - 4:00pm

MAINTENANCE EMERGENCIES

For after-hours maintenance emergencies, call the leasing office phone number and follow the prompts. For all other emergencies, call 911.

ONLINE WORK ORDERS

Visit us online today at www.mallardlakeapts.com to quickly enter service work orders, download forms, read this newsletter, print event pictures and more!

Username: mallardlake
Password: fixit

QUESTIONS/COMMENTS?

E-mail the Property Manager at mallardlke@aol.com today!

Drop your used pop-tabs in the leasing office to be donated to the Ronald McDonald House Charity!



Don't forget to recycle this newsletter when you finish reading it. Thank you!



Mallard Lake News & Notes

Happy Father's Day

Mallard Lake would like to wish all of our dads on the property a very happy Father's Day! Enjoy yourselves!

Leaving Town or Planning a Vacation?

Please take a minute to stop by the office to notify our staff. It's important that we have record of your absence should there be any sort of emergency or need to reach you regarding anything related to Mallard Lake. It's also important for us to remind you of our vehicle parking policy should you decide to leave your car on the property. So enjoy your time away, but inform us before you do!

Practice Tennis Courts

It has been reported to the office that the tennis practice court is being used for sports other than tennis. Please note that this is not the intended use, and unfortunately, the inappropriate use is causing damage to nearby cars. Please be very mindful and considerate to all the cars that must park near the tennis courts. Using the courts ONLY for their intended use will help to keep these things from happening. We appreciate your cooperation.

Need Comcast Cable Service?

Call (847) 417-9716 for fast installation and the best promotions!

Laundry Etiquette

If you need to use the dryer, but someone else's clothes are in the machine and the dryer is running, DO NOT open the door of the dryer. This will stop the cycle and waste your neighbors' money. Please be courteous and wait your turn to use the dryer.

Resident Referral Recognition

We would like to thank our residents who referred new tenants to Mallard Lake in May: Sathish of 772 Mallard Lane, Srinivas of 746 Lakeview Drive, Ashok of 695 Old Buffalo Grove Road and Satya of 672 Lakeview Drive.

Renewal Deadlines

- Early Bird Deadline for all leases expiring in August is **JUNE 6, 2011**.
- The FINAL Renewal Deadline for all short-term or long-term lease extensions is **JUNE 29, 2011**.
- Notice to Vacate for all residents moving out on August 28, 2011 is due no later than **JUNE 29, 2011**.

June Rent Giveaway



CHIP CLIPS!

Keep your potato chips nice and fresh with a complimentary Chip Clip from Mallard Lake. Stop in the office to pay your rent starting on May 27 to get your gift. Limited supply available.



A Note From Jackie's Desk...

Everyone Makes Mistakes

Nobody is perfect! While Mallard Lake strives to provide you with the best customer service possible, we do occasionally make mistakes. With 481 apartments on our property, we process a lot of files and paperwork between our desks.

Please keep in mind that there are over one thousand residents living here! We might miscalculate your rent, miss sending you a notification, or give you the wrong information *by accident*. It is not our intention to inconvenience you, so please be patient with the us! Time and time again I hear residents raise their voices and argue with my colleagues. As frustrating as it is for you, we are truly sorry and would appreciate your understanding.

If you have a concern or a complaint, PLEASE feel free to ask for me personally. We work hard for you and we deserve the same consideration that you would expect while you're working!

Grocery Carts Belong at the Grocery Store, Not Mallard Lake



It has been reported to the office on various occasions that the Garden Fresh grocery carts are being found on the property, outside on the sidewalks, as well as in the hallways. Please note that grocery carts are never to leave the store they belong to, as this is considered stealing.

If you need assistance in carrying your items, rolling carts can be bought at your own expense) but the carts that belong to the stores are never to leave their property. If anyone is seen bringing a Garden Fresh cart onto the property, you are subject to a fine when this is reported to the office. We need your help to keep Mallard Lake looking beautiful, and we appreciate all the steps you can take in doing so!

Late Night International Phone Calls



If you will be making an international phone call and need to do so in the middle of the night due to the time difference, please do not talk on your patio or balcony or in the parking lots. You are speaking louder than you think and this the noise wakes your neighbors up.

The Mallard Lake quiet hours are from 10:00pm to 8:00am. We ask that you respect these hours while making your international phone calls by staying inside your apartment.



Thank you for your cooperation!

Please Keep Your Children Away from the Geese

We would like to ask every resident at Mallard Lake to avoid the geese on the property entirely when walking around outside. We have received several complaints that some children (and adults) on the property are harassing the geese that live here.

Canadian geese are an endangered species and it is against the law to cause them harm. It's true that there is a period of time when the geese become very aggressive because they are protecting their nests. However, intentionally irritating them will only cause them to become more aggressive. Also, feeding the geese encourages them to develop instincts to approach humans.

Parents, we are asking for your cooperation by keeping an eye on the children while they are outside. Please forbid them from chasing, feeding and/or throwing objects at the geese. Thank you for your cooperation!



Preferred Mallard Lake Service Providers

RENTER'S INSURANCE

Looking for renter's insurance? We recommend calling our preferred renter's insurance provider, **State Farm Insurance**. You can agent Tim Ratigan at (847) 342-1200 or call the leasing office for more information!

COMCAST REPRESENTATIVE

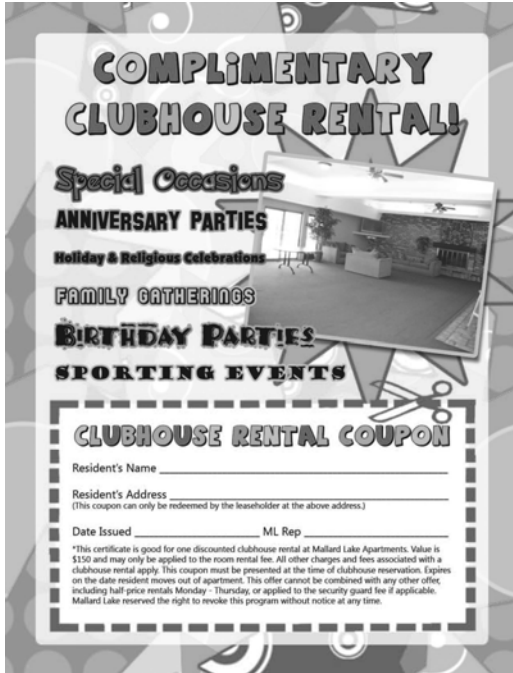
Do you need **Comcast Cable**? If so, call our preferred Comcast representative, for installation of new services. He has the best specials to offer, so call today at (847) 417-9716 for cable, phone, and internet!

LOCKED OUT?

If you get **locked out** of your **apartment** after regular Mallard Lake office hours, **A-1 Suburban Locksmith** offers discounted rates on lock-out services to all Mallard Lake residents (847) 541-8500.



No Coupon, No Rental Discount



When you move into Mallard Lake, you are given a coupon for one complimentary clubhouse rental. You are welcome to use this at any time according to the guidelines listed on the coupon.

However, if you do not *physically* bring the coupon into the office when you come in to book your party, we will not give you the discount on your rental. We have had several problems with residents trying to get multiple discounts. Also, we will not check your rent ledger to see if you are eligible for a free rental.

If you forget the coupon at home but you want to secure at date, you can book your party at full price and write us a deposit check for the required amount. We will refund the difference when you bring the coupon back into the office. We are not responsible for lost or stolen coupons. And NO, you can never use someone else's coupon for your rental!

If you have any questions regarding these procedures, please call the Leasing Office.

Top Hard-to-Kill Plants for your Apartment

Plants add to a room's decor and even help freshen the air circulating in an apartment. But if your previous efforts to maintain a plant ended in brown disaster, you may be wary of acquiring a leafy housemate. Fortunately, there are a number of plants that can go leaf-to-leaf with even the blackest of thumbs.

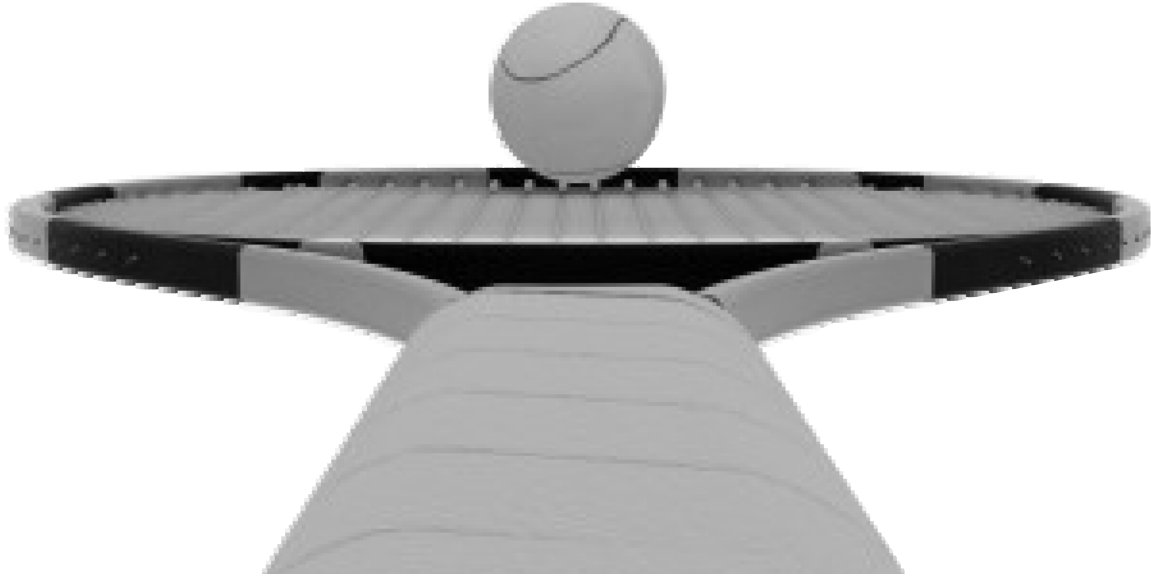
Here are some hardy, hard-to-kill houseplants that just might be right for a green-thumb-challenged apartment.

- The cast-iron plant, or aspidistra elatior, was a favorite in the sooty houses of Victorian England. It can tolerate below-freezing temperatures and low levels of light. This is not a showy plant, as it grows very slowly.
- Certain ivy plants can also thrive under the light of a 60-watt bulb. If you like plants with long, trailing vines, a pothos variety should suit you nicely. You can even prune the plant and place the cuttings in water to start new plants. Note that ivy isn't a good plant for an apartment with pets: the leaves can be toxic, if eaten.
- Snake plant, also known as "mother-in-law's tongue," has long, pointed leaves and can make a striking accent piece. Snake plants prefer bright sunlight and can't take temperatures below 50 degrees Fahrenheit, but fortunately like drier soil; it's hard to under-water this plant.
- Zanzibar gem is another low-light-tolerant plant that prefers under-watering to over-watering. Like the ivy, it's not a good plant if you have children or pets that may try to eat the leaves.

- A cyclamen will go dormant during the summer, but, if you can keep it out of bright light during this dormant period and give it generally high humidity, you'll be rewarded with a long-blooming flower in winter.
- A jade plant can go up to a month between waterings in the winter, but you will need to give it an annual pruning to keep it healthy.
- If your apartment has room for a tree (and is relatively humid), consider a dwarf umbrella, which can grow four- to five-foot-tall and adapt to different levels of light.
- Finally, for those who really don't like watering, there are always cacti. These might be best if you have a southern-facing window or a balcony, as they like at least a couple of hours of full sun each day.



MEN'S TENNIS TOURNAMENT 2011



SUNDAY, JUNE 26, 10:00AM - 5:00PM, TENNIS COURTS

Attention all men of Mallard Lake Apartments! It's time for our annual tennis tournament! Join us Sunday, June 26 for a singles only competition. The games will begin at 10:00am and proceed during the day until we have determined our 2011 King of the Courts! All skill levels are welcome. Each person must have a full understanding of the rules and scorekeeping. As we have done in the past, we will have participants track score and volunteer as line judges. This event is open to Mallard Lake residents only. The winner will receive a trophy and gift card. The event is available for the first 30 men to register! So check your schedule, polish your skills and sign up today! Event will take place rain or shine!

MALLARD LAKE POOL HOURS

MONDAY - FRIDAY

12:00PM TO 8:00PM

SATURDAY - SUNDAY

10:00AM TO 8:00PM

Please remember that the pool is only open weather permitting (the outdoor temperature must be a minimum of 70 degrees)! The lifeguard on duty may decide to close the pool if there is any thunder and/or lightening or if it is raining heavily. Please do not argue or try to convince the lifeguards to let you stay in the pool during these times! It is their job to watch for the safety of all Mallard Lake residents and exceptions cannot be made. Have a fun and safe summer!



~ BOTTOM'S UP CHERRY LIMEADE ~



INGREDIENTS

- 3/4 cup *lime juice*
- Sugar substitute equivalent to 1 cup *sugar*
- 2 liters *lime carbonated water, chilled*
 - 1/2 cup *maraschino cherry juice*
 - 8 *maraschino cherries with stems*
 - 8 *lime slices*

DIRECTIONS

- In a large bowl, combine lime juice and sugar substitute. Cover and refrigerate. Just before serving, stir carbonated water into juice mixture.
- For each serving, place 1 tablespoon cherry juice in a glass. Add crushed ice and about 1 cup of lime juice mixture. Garnish with a maraschino cherry and a lime slice. **Yield:** 8 servings.

Editor's Note: This recipe was tested with Splenda no-calorie sweetener.

June 2011

SUN	MON	TUE	WED	THU	FRI	SAT
			1 RENT DUE	2 National Running Day	3 Sing along with the cast of GLEE at Allstate Arena! (8pm)	4 <i>X-Men: First Class</i> in theaters now!
5 Wheeling Aquatic Center opens	6 RENT LATE at 12:01am	7 Exterminator on property. Call for an appointment.	8 World Ocean Day	9 Sox vs. Oakland, 7:10pm	10 Head downtown to experience the Chicago Blues Festival this weekend!	11 Summer Bash at Arlington Racetrack
12 See Chicago the Musical at the Ford Center/Oriental Theater (6/7—6/12)	13 Cubs vs. Milwaukee, 7:05pm	14 Flag Day Exterminator on property. Call for an appointment.	15 Have a laugh! Ron White performs at Rosemont Theater, 7:30pm	16 Recess at Work Day	17 <i>The Green Lantern</i> arrives at a theater near you tonight!	18 New Kids on the Block & Backstreet Boys, United Center, 7:30pm
19 Father's Day	20 Peter Gabriel, United Center, 8pm	21 First Day of Summer Exterminator on property. Call for an appointment.	22 Sox vs. Cubs, 7:10pm	23 Public Service Day	24 Taste of Chicago starts today!	25 Rascal Flatts, First Midwest Bank Amphitheater. 7:30pm
26 Men's Tennis Tournament, 10:00am	27 Take the kids to see <i>Cars 2</i> , in theaters now!	28 Exterminator on property. Call for an appointment.	29 Cubs vs. San Francisco, 7:05pm	30 Cirque du Soleil's OVO, United Center (thru 7/31)		

